



the outside, **inside**

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CUSTOMER COMMENTS

Dear Premier Polytunnels,

Having recently purchased and erected one of your polytunnels I would like to offer this endorsement.

I would like to put on record that the excellence of your design is such that, quite a large tunnel, 18ft x 30ft, can in practice be erected un-aided, apart from the final covering, by one 64-year-old man with a broken rib! I have been most impressed by the quality of the product, the general clarity of the instructions and the versatility that allowed me to cope with a rocky, sloping site.

For all this, thank you very much.

I hope to enjoy using your tunnel for many years.

Yours sincerely,

J. McEvoy, Tyne and Wear

10ft x 25ft Polytunnel.

Thank you very much for your service, you have been a great and friendly company to deal with and I will advise anyone to come to yourselves for a tunnel.

Thank you again and wish you all a great year.

L. Doherty, Dumfriesshire

10ft x 15ft Polytunnel.

Thank you for your excellent customer service and support.

M. Morgan, Caretaker, Cowane Centre, Stirling

10ft x 30ft Polytunnel.

Dear Deborah,

My tunnel is fully up and partly planted. I am very impressed with the product and the instructions to assemble. I added boards to the base of mine and for about £12 worth of wood, they do make it look and work a whole lot better. I would recommend it to others if anyone asks.

Your customer service has been excellent by the way and I would not hesitate to recommend you to anyone else.

S. White, Cornwall



8ft x 10ft Polytunnel.

Hi Folks,

Short note to say how happy I am with the polytunnel. My son (11) and I spent a very happy weekend putting it up and, while just the cover to go on next weekend, we are delighted with how straightforward it's been so far. I want to congratulate you on the quality of the kit, the professional way it was packed and the superb after-sales service. Fingers crossed for a wind free weekend and we'll soon be planting!

Best regards,

Ian, Leicester

30ft Commercial Polytunnel – Repairs (to a competitor’s polytunnel which was constructed late 2009 and collapsed in the heavy snow of 2010).

Dear Martin,

Firstly may I thank you very much indeed for replacing our polytunnel. We are delighted with the result and I am pleased to say that a particularly large crop of berries and other fruit are ripening.

Both Sue and I were most impressed by your delightful staff who were all pleasant and very helpful.

I would like to thank you and your staff again – an enormous contrast to *competitor*.

With best wishes,

Your sincerely,

N. Tubbs, Shropshire

12ft ‘Premier’ x 40ft Polytunnel.

Hi Martin,

Very pleased with the tunnel, looks and feels well made.

Regards,

R. Burton, Essex



10ft x 20ft Polytunnel.

A special message to say thanks a million, from Audrey and Terry.

Just like to express our thanks in words to you all at Premier Polytunnels. I have told other people about your company and will do many more if they show interest in the tunnel we have got. We have got some friends on the allotment we are trying to persuade – they are looking at how good the crops are growing.

Anyway, thanks again Martin for the netting.

Best wishes,

A. Clarke, Grimsby

14ft x 18ft Polytunnel.

Having been shopping around for a polytunnel, Mr Scott, from Co. Kerry, Ireland, commented: “I have gone for a much better, stronger and more useful, to me, tunnel. I have just paid for it and it should be with me in 7 to 10 days. I got it from Premier Polytunnels, in England.

“A very good price for what I am getting. They are very good with mails and they have a help line open till 9pm every night of the week. They give very detailed instructions for the construction of the tunnel, far from the rubbish one another company sent me – that tunnel was a vastly inferior tunnel to the one I am now getting from Premier Polytunnels”.

On completion: “Well, we have just about got the tunnel finished. We are quite happy with our efforts and have great hopes for some great growing season. We have only now planted my tomato seeds, but like everyone else things are that wee bit late – we are hoping that with the tunnel we will have that little bit longer of a growing season for them.

We are happy with the way things have turned out. We have got 45 tomato seeds planted and loads of peas and some leeks. We have 25 strawberries planted also, so hopefully we will have loads of fruit and veg from what we have planted so far.

We are so glad that we took the project on and completed it”.

W. Scott, Co. Kerry, Ireland

3 of 12ft x 30ft Polytunnels.

What an absolutely professional, personal, friendly, helpful and kind company you are. I can't believe the support you gave us and got us out of a sticky wicket when Dad had his heart attack and could not finish the construction. Your advice and support has been amazing and I would (and have!) recommend you to everyone. Can't wait to get these tunnels filled now. A massive thank you to Martin and Alex and all of you.

K. Smith, Ladybugs Horticultural Centre, Lancashire



12ft 'Premier' x 20ft Polytunnel.

To Christine, Deborah and Martin,

Many thanks for everything.

Your help and advice was very much appreciated. I decided to build the polytunnel with the help of my wife, Sharon, and we are delighted with it. It is certainly a quality product and we are looking forward to the new growing season.

Thank you again.

I. Morrow, Co. Antrim, Northern Ireland



Replacement Polytunnel Cover.

Just a short note to thank you for the service I received on my order/polythene for my polytunnel. The young lady I spoke with was most helpful. With service like this I wish you every success for the future.

K. Godfrey, Watford

32 'Premier' Cloche Hoops.

Dear Premier Polytunnels,

Just a quick email to thank you VERY much the 32 cloche arches you delivered to me last week.

When they arrived I was concerned they looked rather bulky and would not look very nice in the garden... but that was just a first impression! Over the weekend I put up 24 of them over 6 of my eight vegetable beds and stretched my anti-bird netting over them. The arches have stood up to the strong winds we have been having and I think they will be okay.

I would like to say that I am extremely pleased with the result (I may paint them black if I have a spare moment though). I now have a much tidier garden than I had with my old contraptions of canes, string and plastic cups – and the overall effect is a vegetable garden that means serious business. When I came home for lunch today I watched a flock of very bemused pigeons who had to content themselves with grass rather than spring greens!

My husband hadn't been up to see my hard work, but when he saw the photos he said the garden now looks 'very professional'. He was genuinely impressed.

Thank you so much for your excellent product and I must say the lady I dealt with on the phone was so pleasant and helpful, especially when I asked to pay by cheque.

Best wishes,

A. Stibbe, Watford



14ft 'Premier' x 25ft Polytunnel.

Recently I bought a 14ft wide Premier Polytunnel. I just wanted to say thank you for excellent, helpful service and rapid delivery – it got to me quicker here in Ireland than a local company could have done it! I had also mentioned when I ordered that the tunnel was a birthday present, and whoever sent me the invoice had very thoughtfully put "Private and Confidential" on the envelope – wonderful! It's rare to get quality service like that nowadays! Thanks again.

J. Godfrey, Co. Cork, Ireland

14ft 'Premier' x 25ft Polytunnel – and – 14ft 'Premier' x 45ft Polytunnel

Just a quick note to firstly thank you for your great service with both our tunnels. Also we have had some terrible winds lately – on Monday we had a gust of 87mph, both tunnels withstood it perfectly with no damage and our children and service users are getting great use out of them.

Once again thank you.

P. McFadyen, Head Gardener, Sefton Urban Food, Merseyside

10ft x 15ft Polytunnel.

Perfect weather today - she went up like a dream. Bit of pictorial positive feedback. May be worth considering for promos - people always assume polytunnels are ugly. Well, I think it's pretty and already pretty full of (hopefully) next year's fresh fruit and veg. Thanks once again and the book is really useful.

H. Lyon-Jones, Gwynedd



14ft x 42ft Polytunnel.

Hi.

We just wanted to say a big thank you for the polytunnel that we ordered from yourselves recently. It is a quality piece of kit, well supplied and the self tapping screws are fantastic!!!

The free polytunnel book was a great bonus which we have been happily looking through.

Your company is one that we will be recommending to any of our fellow growers.

Thanks once again! Fantastic job!!!

Regards,

I & D. Salter, Neath

14ft x 18ft Polytunnel.

Hello,

Just a short note to say that I am very happy with my dealings with Premier Polytunnels.

I found the website straightforward.

The polytunnel parts arrived within a few days of the order being placed.

I had made a mistake by ordering base plates instead of anchor plates but Sales (Christine) organised a swap without any problems.

The parts are modular with just enough bits to make the part which is helpful because you are not confused by having extra bits leftover.

The instructions are written in a conversational friendly way.

The little touches like the ground cover sheet having a grid pattern on it were appreciated.

My polytunnel is now erected and looking good.

Regards,

B. Ramsay, Moray

18ft x 42ft Commercial Polytunnel.

March 2011 – Just wanted to let you know that the polytunnel arrived safely to us on the Isle of Skye last night at 6pm, so many thanks! It looks like a very serious piece of kit. The delivery driver from was fantastic. Extremely helpful. He took everything off the pallet by hand and put it straight into my garage.

June 2011 – Hi Everyone,

I just wanted to say a big thank you for my polytunnel and your outstanding service. I am so chuffed with it.

Special thanks are due to Martin for giving me so much help over the phone, mostly at weekends and even when he was on holiday only 3 hours away from us! Your out of hours telephone helpline is BRILLIANT!

The tunnel withstood a 72mph battering a week or so ago. I promised Martin and Deborah that I would send a few photos, so please find a few attached.

December 2011 – It's incredible how much force the tunnel was taking (last week) and still survived! I am going to put locking nuts on all the bolts before the next storm comes through. Many thanks, you're still the best polytunnel manufacturer in the country and I'm still very happy with it!

A. Stables, Isle of Skye



10ft x 15ft Polytunnel.

Dear All,

We received the tunnel at Rock this morning, ready for construction next week.

Many thanks again for your generosity and exemplary service.

Kind Regards,

P. Hodge, CEO, Rock Foundation UK Ltd, Grimsby

10ft x 20ft Polytunnel.

To Premier Poly tunnels / Dear Deborah,

We want to express our thanks to you and the team for the outstanding work with high standard of quality, carried out under the heat of the sun. Our polytunnel is admired and rightly so by all our friends, and many thanks for the lovely pictures.

Your workmen completed an outstanding good job.

Mr & Mrs H & M. Orfali, Lancashire



14ft x 30ft Polytunnel.

I would just like to say thank you for an excellent product, first class after sales service and a very polite and helpful lady who answered the phone.

Would highly recommend your company to anyone.

Once again, thank you.

D. Lambert, Norfolk

10ft x 15ft Polytunnel.

Here are some pictures of our tunnel. That is Mont Blanc in the background. We are very pleased with it. It has stood up to 9 inches of snow on the roof so far before we brushed it off.

We would be pleased to recommend you.

Diana & Chris, French Alps



Mont Blanc in background!

